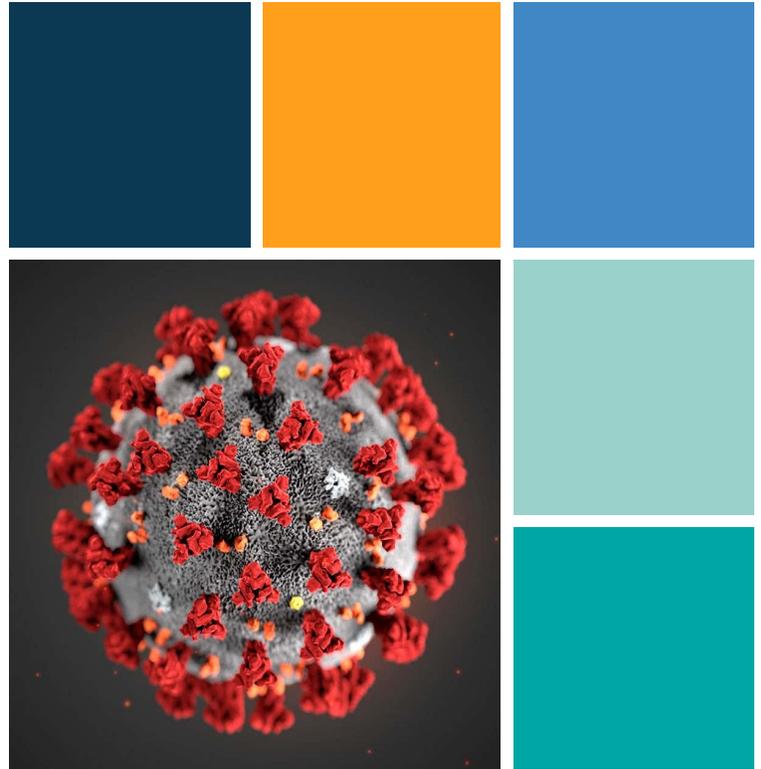


## COMMUNITY NEWS



### OUR MISSION:

To provide safe, quality, affordable housing to low income families, elderly, and the disabled in the Greensboro community; to maintain a secure community environment; and to encourage personal responsibility and upward mobility of residents while maintaining the fiscal integrity of the agency.



## Coronavirus/COVID-19 Information

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The Greensboro Housing Authority (GHA) prioritizes the health and safety of our communities and wants to ensure the well-being of all of our residents.

GHA is closely monitoring the rapidly unfolding news of the Coronavirus (COVID-19) pandemic. Therefore, we are taking concerns associated with the pandemic very seriously and following advice from the Centers for Disease Control (CDC). For this reason the following steps have been taken:

- ◆ Posting CDC information in common areas
- ◆ Closed all community rooms
- ◆ Suspended all resident activities and events
- ◆ Recertifications conducted via email, phone, or mail
- ◆ Completing emergency work orders only
- ◆ Closed offices to the public
- ◆ A limited number of staff are working in the office from 10am to 3pm
- ◆ Remaining staff are teleworking from the hours of 8:30am to 5pm
- ◆ Website and twitter updates
- ◆ Delay in filing evictions for non-criminal activity
- ◆ Postponement of housekeeping inspections
- ◆ Closure of computer labs EXCEPT for student usage for educational purposes only

*(continued on page 2)*

As always, please practice the following advice from the CDC to protect yourselves and your loved ones.

- ◆ Wash your hands frequently with warm water and soap for 20 seconds
- ◆ Cover your mouth with a tissue whenever you sneeze and discard used tissues in the trash
- ◆ Avoid touching your eyes, nose, and mouth with unwashed hands
- ◆ Avoid close contact with people who are ill
- ◆ Sanitize frequently touched surfaces
- ◆ Wear a face mask in public settings
- ◆ Practice social distancing by avoiding large crowds and keep 6 feet of distance between you and others whenever possible

Stay informed by reading only reliable sources, such as government websites. Some helpful websites are listed below. Other news sources may be less accurate, and may cause feelings of panic and concern.

- ◆ [www.gha-nc.org/residents/covid-19/default.aspx](http://www.gha-nc.org/residents/covid-19/default.aspx)—GHA specific information
- ◆ [www.twitter.com/gha450](https://www.twitter.com/gha450)—GHA specific information
- ◆ [www.cdc.gov](http://www.cdc.gov)—Centers for Disease Control
- ◆ [www.ncdhhs.gov](http://www.ncdhhs.gov)—North Carolina Department of Health and Human Services
- ◆ [www.who.int](http://www.who.int)—World Health Organization

### **\*\*\*REMEMBER THAT RENT IS STILL DUE ON THE FIRST OF THE MONTH.**

There is a temporary delay in filing evictions for non-payment of rent, however, it is not a moratorium on rent altogether. If you have income changes it is very important that you report the change in income to your property manager. Do not let this temporary situation be a reason to get behind in rent payments.

## **ONLINE RENT PAYMENTS**

Residents of GHA's properties, are able to pay rent online. However, this service is not currently available at Claremont Courts. Visit [www.gha-nc.org](http://www.gha-nc.org). Click on "Residents" on the top right of website. Then click on the link, "Click Here to Make a Payment". You will be directed to an "E-Bill Express" website. If you do not already have an account, click on the right to "Enroll". You will need your t-code from the top right hand corner of your rent statement. Enrolling also allows you to set up autopay and the ability to review previous statements. You can still drop off rent payments in the drop box outside the central office (450 N. Church St. Greensboro, NC 27401) or via mail to the central office. Make sure to include your statement if you drop off or mail your rent.

## **CHANGE OF INCOME**

If your job has been impacted by COVID-19, here is what you can do if your income changes:

**Report the change to GHA within 10 days** of your income changing by contacting your property manager to certify the change in income. Relief will be provided in the amount of rent you pay if your income decreases.

**Apply for Unemployment benefits** to receive temporary assistance if you lose your job or get laid off. This can be done online at the NC Division of Employment Security website at [des.nc.gov](http://des.nc.gov) or call the Customer Call Center at 1-888-737-0259. Due to the high volume of calls, you may experience a long wait time.

### **You Will Need:**

- Your Social Security Number
- Information about your most recent employment and pay
- Work history for the last two years
- Bank routing and account numbers for direct deposit

### **Ongoing attention:**

- You will have to complete a weekly certification that helps determine your eligibility for unemployment benefits each week.\*\*

\*\* The NC Division of Employment Security website has more detailed instructions and answers to frequently asked questions.



## Economic Impact Payment Information

U.S. residents will receive the Economic Impact Payment of \$1,200 for individuals or \$2,400 for married couples. Up to \$500 is provided for each qualifying child who is a dependent under 17 by the end of the tax year (December 31, 2018 or December 31, 2019 depending on the last tax returned filed). The amount of the payments phases-out for single filers earning more than \$75,000 (\$150,000 for married couples, and \$112,500 for heads of household).

### Do I need to take action?

No additional action is needed by taxpayers who:

- Have already filed their tax returns for 2019
  - Haven't filed yet for 2019, but filed a 2018 tax return
  - Social Security, Social Security Disability Insurance, and Railroad Retirement recipients who are not typically required to file a tax return.
- Recipients will receive these payments by direct deposit or by paper check, just as they would normally receive their benefits.

### For Non-Filers

If you don't file taxes, use the "Non-Filers: Enter Your Payment Info Here" application on the IRS website ([www.irs.gov/coronavirus/economic-impact-payments](http://www.irs.gov/coronavirus/economic-impact-payments)) to provide simple information so you can get your payment. This form requires basic information such as Social Security Number, date of birth, and bank account information. If you do not have a bank account, the IRS will issue a paper check.

## BEWARE OF SCAMMERS!!

- The IRS will deposit your payment into the direct deposit account you previously provided on your tax return (or, in the alternative, send you a paper check).
- The IRS will NOT call and ask you to verify your payment details. Do NOT give your bank account, debit account, or PayPal account information to anyone over the phone - even if someone claims it's necessary to get your check. It's a scam.
- If you receive a call, do NOT engage with scammers, even if you want to tell them that you know it's a scam. Just hang up.
- If you receive texts or emails claiming that you can get your money faster by sending personal identifying information or clicking on links, delete these texts and emails. Do NOT click on any links in those texts or emails.
- Scammers may emphasize words such as "stimulus check" or "stimulus payment". The official term is economic impact payment.
- Watch out for bogus checks in odd amounts, with a number to call to verify information online in order to cash it. This is a scam.

In these uncertain and trying times, we need to remain vigilant. Please help protect everyone in your community by telling family, friends, and neighbors to be on the lookout for these potential scams. You work hard for your money, do NOT become a victim of these scams. If something sounds too good to be true, it is probably a scam. Visit [gha-nc.org/residents/covid-19/default.aspx](http://gha-nc.org/residents/covid-19/default.aspx) for links to more resources about economic impact payments.

## CONE HEALTH FREE E-VISITS

If you suspect you have symptoms of COVID-19, only go to the emergency room if you are really sick. Otherwise, contact your primary care physician or sign up for a **free e-visit** with Cone Health.

[www.conehealth.com/wellness/covid-19-information](http://www.conehealth.com/wellness/covid-19-information)

An assessment tool will tell you whether or not to proceed to an e-Visit. Be sure to select COVID-19 as the reason for your visit. This will waive the standard fee.



## COMPUTER LABS

- ◆ Computer labs are open ONLY for student use for educational purposes.
- ◆ Only 5 students at a time or less, at least 6 feet apart depending on the lab location
- ◆ Each student is limited to 1.5 hours of computer usage a day
- ◆ Please practice social distancing and hygiene practices while using computer labs
- ◆ If it is discovered that a student is not utilizing the computer for educational purposes, they will be asked to leave
- ◆ Call the office for availability

## Community News

A publication of the Greensboro  
Housing Authority

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Editor

### Contact Us

Administrative Office  
275-8501

Assisted Housing Office  
271-3368

Property Management Region 1  
Claremont Courts ·  
Laurel Oaks · Lakespring Ct.  
274-3491

Property Management Region 2  
Hampton Homes  
274-3236

Property Management Region 3  
Smith Homes  
273-3688

Property Management Region 4  
Ray Warren Homes · Woodberry Run ·  
Baylor Court  
275-6995

Property Management Region 5  
Gateway Plaza · Hall Towers  
275-9892 · 272-7869

Property Management Region 6  
Hickory Trails · Woodland Village ·  
Abby Court · Foxworth · North Pointe  
856-8631

Property Management Region 7  
Applewood · Silverbriar ·  
Pear Leaf · River Birch · Stoneridge  
303-3305

Housing Choice Voucher Program  
Family Self Sufficiency ·  
Homeownership  
303-3079 · 271-2546

Public Housing Family Self Sufficiency  
303-3003 · 303-3009

Resident Services  
336-303-3010

GHA Maintenance Emergencies  
272-4137 (Primary #)  
(Secondary 336-659-3050 - Call only if  
primary # is not operating)



**Greensboro Housing Authority**  
450 North Church Street  
Greensboro, NC 27401-2001

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## Help Our Community!

Every 10 years the U.S. Census Bureau carries out a constitutionally mandated count of the nation's residents. This count is used to determine congressional representation and inform hundreds of billions in federal funding every year. It will provide data that will impact communities for the next decade.

So many of the programs that allow us to provide affordable housing to our community depend on Census data, such as our Section 8 Housing Choice Voucher Program (Tenant-Based Vouchers and Project-Based Vouchers) and the Public Housing Capital Fund.

A complete and accurate count is critical for you and your community! Make sure to #BeCounted in 2020!

United States®  
**Census**  
**2020**

**BE COUNTED, GHA!**



**CENSUS DOLLARS FUND:**

**SCHOOLS | HEALTH INSURANCE**

**HOSPITALS | PUBLIC BENEFIT PROGRAMS | ROADS**

**AND MUCH MORE!**

**TAKE THE 2020 CENSUS ONLINE OR BY PHONE**

**my2020census.gov OR 1-844-330-2020**