



Accomplishments, Awards & Designations

In 1941, Greensboro Housing Authority (GHA) was established to provide housing for low-income individuals and families in the City of Greensboro.

In 1951, Smith Homes and Morningside Homes became the first public housing communities in Greensboro.

In 1959, the construction of Ray Warren Homes is complete.

In 1968, Hampton Homes becomes the fourth public housing community for Greensboro.

In 1969, construction is complete for Claremont Courts.

In 1970, Hall Towers is constructed and becomes GHA's first public housing community for elderly low-income residents.

In 1975, Gateway Plaza is opened downtown and becomes GHA's second public housing community designated for elderly residents.

In 1978, Stoneridge is acquired and added to public housing stock for elderly residents.

Leadership Message



Otis Wilson



Tina Akers Brown

On July 22, 1941, the Housing Authority of the City of Greensboro was incorporated by the State of North Carolina. Two thousand and eleven (2011) marks *70 Years of Excellence in Affordable Housing*. Over the past seventy years, Greensboro Housing Authority (GHA) has strived to fulfill our mission as you will see throughout this report.

Since our first communities, Smith Homes and Morningside Homes, opened in 1952, we have grown from 800 units to 2,203 public housing units in locations throughout Greensboro and fund an additional 191 affordable units in mixed-income neighborhoods providing housing to 5,976 citizens in Greensboro. We also administer 3,299 Housing Choice Vouchers that provide rental assistance to 6,837 citizens who rent homes from private landlords.

In the past five years, we have added four additional affordable housing communities with 94 units and added new voucher programs for Veterans, homeless families, the disabled, and children who have aged out of foster care. As we have grown, we have transformed communities and even neighborhoods.

In meeting our mission of providing affordable housing to citizens in Greensboro, we contribute a significant economic impact to the community totaling nearly \$30 million annually.

As we move into the next ten years, we will continue to seek creative ways in which to enhance our communities for our residents and pursue additional partnerships to assist in meeting our mission.

We thank all who have contributed to our 70 Years of Excellence in Affordable *Housing*, especially the over 60 citizens of Greensboro who have served on our Board of Commissioners these past 70 years, the four Executive Directors who laid the foundation, and the many, many GHA staff. We look forward to serving the citizens of Greensboro for another 70 years.



Greensboro Housing Authority Mission Statement

The mission of the Greensboro Housing Authority is to provide safe, quality, affordable housing to low income families, elderly, and the disabled in the Greensboro community; to maintain a secure community environment; and to encourage personal responsibility and upward mobility of residents while maintaining the fiscal integrity of the agency.

Greensboro Housing Authority Board of Commissioners



Front Row (L-R): Otis Wilson, Chair; Dr. Bernadine Chapman, Vice Chair Middle Row (L-R): Nancy Hunter, Mary Moore, Ledford Austin Back Row (L-R): Ann Gainey-Pinto, Robert Ludwick

Greensboro Housing Authority Executive Staff

With over 97 years of experience in housing services, the Executive Staff oversees the housing, services and programs delivered to Public Housing residents and Housing Choice Voucher participants throughout Greensboro.

Front Row (L-R): Tina Akers Brown, Chief Executive Officer

Middle Row (L-R): Don House, Chief Operating Officer; Nancy Thomas, Chief Financial Officer; Erica Moore, Vice President of Assisted Housing

Back Row (L-R): Lee Staton, Vice President of Operations; Bob Lawler, Vice President of Administration





In 1980, Hickory Trails, Baylor Court and Woodberry Run are constructed as smaller, scattered-site public housing communities.

In 1983, through a partnership with UNCG School of Nursing, Wellness Clinics are established in two of GHA's communities. The program continues today in three GHA communities with the addition of partner Well Spring.

In 1982, Applewood, Pearleaf and Lakespring Court are constructed as smaller, scattered-site public housing communities.

In 1983, Silverbriar is constructed as a small scattered public housing community.

In 1989, Police Neighborhood Resource Centers (PNRC) are established in GHA's largest communities.

In 1990, GHA is awarded the Youth Sports and Cultural Program of the Year award from the US Department of Housing and Urban Development (HUD).

In 1990, GHA is awarded the 4-H's Drug Free That's Me Award for GHA's Drug Elimination Program.



Since 1991, GHA is designated a High Performer in the US Department's (HUD) Public Housing Assessment System and Public Housing Management Assessment Program each year.

In 1991, GHA is awarded HUD's Region IV Public Housing Performance Award for the PNRC program.

In 1991, GHA is awarded HUD's Region IV Youth Sports and Cultural Award.

In 1992, GHA is awarded Greensboro Chamber of Commerce's Distinguished Service Award in recognition of more than 50 years of service.

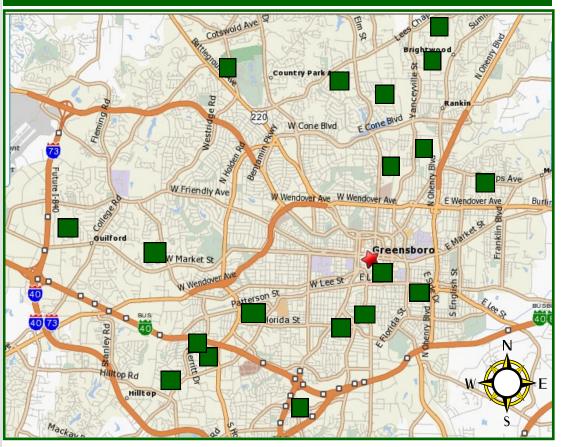
In 1992, GHA is awarded Greensboro Police Department's Chief's Award for outstanding cooperative efforts for improving the security of Greensboro's citizens.

In 1992, Laurel Oaks opens.

In 1994, GHA receives the State of NC Certificate of Recognition for Crime Prevention in Public Housing.

In 1996, Riverbirch is constructed.

GHA Public Housing Communities





Abby Court—14 units



Applewood—50 units



Baylor Court—11 units



Claremont Courts-250 units



Foxworth—44 units



Gateway Plaza-221 units



Hall Towers—156 units



Hampton Homes- 287 units



Hickory Trails—127 units



Lakespring Court—60 units



Laurel Oaks-50 units



Pear Leaf—50 units



Ray Warren Homes-236 units



Riverbirch—50 units



Silverbriar-50 units



Smith Homes—430 units



Stoneridge—50 units



Woodberry Run—39 units



Woodland Village—27 units



In 1998, GHA is awarded \$22,987,722 in HOPE VI funding for the revitalization of Morningside Homes.

From 1998 to 2011, the number of housing choice vouchers (HCV) increased by over 100%.

In 1998, GHA became an official Weed and Seed site.

From 1999 to 2003, GHA is awarded Public Housing Drug Elimination Funds.

Since 1999, 740 homeless individuals and families have received permanent housing assistance, in addition to case management and supportive services. Through GHA's HCVP Homeless Programs, one homeless family purchased a home and four homeless families have maintained their housing for 10 years.

Since 2000, GHA is designated a High Performer eight times and a Standard Performer three times in HUD's Section Eight Management Assessment Program.

In 2000, GHA is awarded HUD Best Practices recognition for GHA's African-American History and Cultural Arts Program.

70 Years of Excellence

1941

Greensboro Housing Authority is established. Plans to build 2,500 units over a 10-year period are interrupted by WWII.



- Smith Homes Elderly, with 30 units, is built.
- Hampton Homes is completed in two phases with 275 units.
- Claremont Courts, with 250 units, is built.
- The Leased Housing Section 23 program is introduced.
- The first Community Service Coordinator is hired at GHA.

1950s

- Smith Homes and Morningside Homes, Greensboro's first public housing communities, open for residents with 400 units each.
- Ray Warren Homes, with 239 units, is built.





1960s

1970s

- Hall Towers opens to serve elderly residents.
- The first Resident Council election is held.
- Gateway Plaza is completed providing 271 units for elderly and handicapped residents.
- Stoneridge, a 50-unit complex of two-bedroom townhouses, is acquired and converted into residences for elderly and handicapped persons. The renovation brings GHA a regional design award from NAHRO.
- GHA acquires Village Green, a financially distressed hotel, and converts it to a non-subsidized assisted-living facility for seniors and handicapped people.



1980s

- Seven smaller scattered-site communities -Hickory Trails, Lakespring Courts, Baylor Court, Woodberry Run, Applewood, Pear Leaf and Silverbriar - are developed on scattered sites.
- Police Neighborhood Resource Centers are established in Claremont Courts, Smith Homes, Morningside Homes and Ray Warren Homes to combat drugs and crime.
- Wellness Clinics are established in two GHA communities through a partnership with UNCG School of Nursing.
- GHA's Central Office is built to house administrative staff.

2000s

- Village Green is closed due to competition from private assisted-living facilities.
- Willow Oaks, the new HOPE VI community, replaces Morningside Homes, one of GHA's original public housing communities.
- Willow Oaks is named *Homes 4 NC* Affordable Housing Achievement Project of the Year.
- GHA acquires Abby Court (14 units), Woodland Village (27 units) and Foxworth Condominiums (14 units).



1990s

- Two additional scattered-site communities Laurel Oaks and River Birch are built.
- GHA is designated an official "Weed & Seed" site by the US Department of Justice.
- GHA is awarded a nearly \$23 million HOPE VI grant to transform obsolete public housing into an attractive mixed-income community.



2010s

- Two additional buildings are constructed on the Foxworth property adding 24 additional affordable condominiums.
- Major renovations of Hampton Homes, Stoneridge and Claremont Courts are completed.



In 2001, GHA begins administering the Shelter Plus Care program, a program designed to house homeless persons with disabilities.

In 2001, GHA's Family Self-Sufficiency Program Success Celebration honors 24 graduates.

In 2002, GHA's Section 8 Homeownership Program begins.

In 2002, GHA is awarded HUD's Neighborhood Network Grant to enable multifaceted computer center at Hampton Homes.

In 2003, Public Housing Authorities are advised that HUD will only fund 70% of subsidy level. GHA staff projects a \$2.2 million subsidy loss for the 2003 budget.

In 2003, GHA maintenance technicians travel to Elizabeth City Housing Authority to assist in Hurricane Isabel disaster relief efforts.

In 2003, GHA's Road to Success Education and Scholarship Program is established.

In 2003, open house is held for the newly constructed Hampton Homes Community Resource Center.

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2005

2006

2007

2008

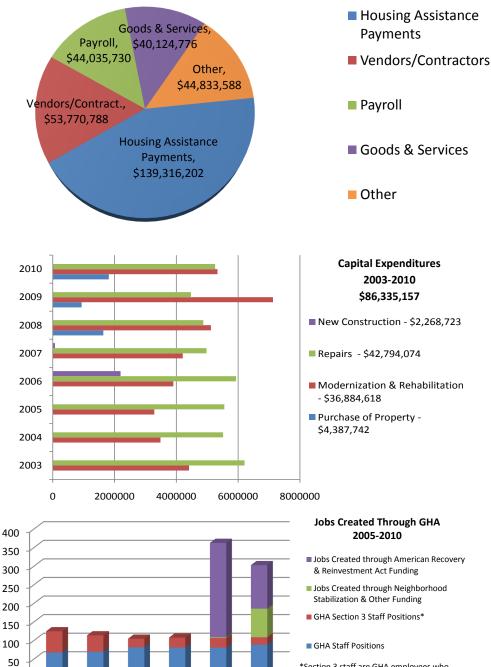
2009

2010

Economic Impact

Greensboro Housing Authority (GHA) is a valuable contributor to Greensboro's local economy bringing in \$37,607,354 in revenue and expending \$34,754,924 for the fiscal year ending June 30, 2010. Over the past 10 years, over \$322 million was expended by GHA with over \$139 million paid to local landlords for rents. During 2003 to 2010, over \$86 million was spent in capital funds for repairs, modernization, construction and purchase of properties in order to maintain the growing need for affordable housing in Greensboro. GHA currently employs 113 citizens with 20 classified as Section 3. Section 3 employees are either public housing residents or low-income citizens.

FY 2001-10 Expenditures - \$322,081,084



*Section 3 staff are GHA employees who are public housing residents or low or verylow income persons.

Combined Statement of Net Assets -**Fiscal Year Ended** June 30, 2010

Combined Statement of Revenues and Expenses -Fiscal Year Ended June 30, 2010

Current Assets	Operating Revenue	
Cash and Investments \$ 17,667,197	Tenant Revenue \$ 2,512,413	Greensboro
Accounts Receivable, Net 681,975	Governmental Grants and	Housing Authority
Prepaid Expenses and	Subsidy 29,608,953	Years of Excellence in
Other Assets 593,448	Other Income 1,439,024	Affordable Housing
Inventories 99,293	Total Operating Revenue\$ 33,560,390	
Restricted Assets 6,214,300		In 2003, GHA is
Capital Assets, Net 54,063,819		awarded Most Creative
Non-Current Assets 9,411,016		and Enthusiastic Cam-
Total Assets \$ 88,731,048	Operating Expense	paign Award for its
	Administrative 4,995,211	United Way campaign.
	Tenant Services 778,867	In 2004, GHA is
	Utilities 1,495,379	awarded funding to
Liabilities	Maintenance and Operations 5,259,222	assist Housing Choice
Accounts Payable \$ 1,058,393	Protective Services 357,221	Voucher Program par-
Current Portion Long-Term Debt 730,831	General Expense 1,563,610	ticipants achieve their
Accrued Liabilities 575,017	Housing Assistance Payments14,698,843	dream of homeowner-
Tenant Security Deposits 647,061	Depreciation 4,930,754	ship.
Non-Current Liabilities 14,403,593	Total Operating Expense 34,079,107	
Total Liabilities 17,414,895		In 2004, GHA awards
		its first Road to Suc-
		cess scholarship.
	Operating Loss (518,717)	Beginning in FY 2005
		and each year thereaf-
Net Assets		ter, GHA is awarded a
Invested in Capital Assets -		Certificate of Achieve-
Net of Related Debt 40,139,042	Non-Operating Revenue (Expense)	ment for Excellence in
Restricted Net Assets 6,214,300	Investment Income 748,898	Financial Reporting by
Unrestricted Net Assets 24,692,811	Loss on Sale of Capital Assets (3,360)	the Government Fi-
Total Net Assets 71,316,153	Interest Expense (672,457)	nance Officers Asso-
	Total Non-Operating Revenue	ciation for its Compre-
	(Expense) 73,081	hensive Annual Finan-
	Governmental Grants	cial Reporting.
	- Capital <u>3,298,066</u>	In 2005, Kenneth Hill, a
		resident of Smith
Total Liabilities		Homes, is awarded a
and Net Assets \$88,731,048	Net Income \$ 2,852,430	one-year, \$1,000
	4 2 ,00 2 ,400	scholarship from Caro-
Total Revenue \$ 37,607,354	Total Expense \$34,754,924	linas Council of Hous-
	····	ing Redevelopment
		and Code Officials
	2010 Expenses	(CCHRCO).
2010 Revenue	Administration	In 2005 Khalil Vanas
9% 2% 6% Tenant Revenue	Tenant Services	In 2005, Khalil Vance, a 12-year old Hampton
4%	14% 2% 15%	Homes resident, wins
Government	^{2%} ^{4%} un = Pertective Services	Achievements Unlim-
Grant & Subsidy	1% Protective Services	ited's (AU) essav con-

42%

Other Revenue

Capital Grants

Investment

Income

79%

ficials lil Vance, d Hampton lent, wins Achievements Unlimited's (AU) essay contest. Khalil's family wins a trip for four to the Bahamas. Michael Jordon attends the AU basketball camp and meets the children in

attendance.

General Expense

Payments

Depreciation

Interest Expense

Housing Assistance

Ordinary Maintenance & Operations

1941 - 2011



In 2005, GHA houses 27 families displaced from Mississippi by Hurricane Katrina.

In 2006, the grand opening of Willow Oaks is held.

In 2006, GHA is awarded the Homes 4NC Affordable Housing Achievement Project for Willow Oaks.

In 2006, five GHA employees travel to Mississippi to help with repairs caused by Hurricane Katrina.

In 2007, GHA receives the Award of Excellence in Administrative Innovation for Social serve.com, a nonprofit organization that provides a database to help people access affordable housing.

In 2007, GHA is awarded a \$200,000 HUD Neighborhood Network grant to update and continue the Ray Warren computer center.

In 2008, GHA is notified that its first-year stop loss submission is approved indicating a successful conversion to asset management.

In 2008, GHA youth present "On Second Thought" a play written, performed and directed by them with funding from the Moses Cone-Wesley Long Foundation.

A Current "Snapshot" of GHA



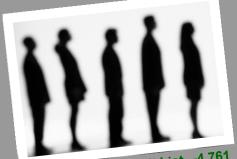
2,203 Public Housing Apartments in 19 Greensboro Communities



5,976 Families Housed



5,499 Youth Housed



Public Housing Wait List—4,761 HCVP Wait List—1,439



3,299 Active HCVP Vouchers Being Used Throughout Greensboro



960 Elderly and 2,212 Disabled Citizens Housed



12,813 Individuals Housed



113 Employees



78 Community Partners Working to Provide Needed Services

Sabrina Abney · Karen Adams · Tina Akers Brown · Bill Arocho · Melsar Avila · Robin Bailey · Vernon Bailey · Denita Banks · Shelia Barthell · Nadine Bass · Claire Bennett Lookabill · Vicky Brady · Cheryl Brooks · James Brown · Brittany Bullock · Octavia Bullock · Tammy Burkwald · Paul Carson · Nicole Carter · Richard Carter · Peter Chestnut · Robert Cooper · Dorothea Crosby · Carla Currie · Jean Davis · Todd Dickson · Tiffany Dunlap · Donna Fenner · Emma Fortier · Arnetta Gardner Jacqueline Garvey · Reginald Glover · Emil Goergen · Megan awarded Greensboro Graves · Tina Gray · Doreen Hagelstein · Karen Hale · Keith Single Project Award Hatfield · June Hayes · Larry Hayes · Victor Headen · Harvey

Herbin · Rodney Charles Maurice Horne · Bonita Hughes · Humphrey Hutchinson \cdot Ed Isley \cdot Bill Ernest Jeffries · Jessup · Nancy Veronica Barbara Jones · Jordan · Danny Lee La Bella · Lawler · Stan Chasity Logan · Robert Lowe



Employees

Mabry · Edward Manigault · Julio Martinez · Nebojsa Maslenjak · Toni McCullough · Clifton McDowell · Robbie McGhee · Darren cap accessible, and McGill · Dorothy Meadows · Clayvon Moody · Erica Moore · Inell Moore · Willie Moore · Ronald Murphy · Mary Beth Myers · Norman Neal · Barbara Overstreet · Senitra Pryor · Nathaniel Robinson · Eddie Ross · Nicole Shelton · Debra Simpson · Norma ernization of Claremont Slavin · Eunika Smalls-Lake · Gladys Smith · Marilyn Smith · Michell Smith · Veronica Spencer · Deidre Sperling · Christine Spruill · John Staton · Lee Staton · Anne Stossmeister · Bob Tanner · Nancy Thomas · Alvin Tonkins · Janice Vaughn · Carolyn Velez · Casselle Waldrum · Dianne Warren · Helen Wheeler · David Williams · Jacqueline Williams · Kenneth Wolfe ·



In 2008, GHA is Beautiful's Outstanding for Restoration of the Hampton Homes community and enhanced landscaping and streetscape along South Elm -Eugene Street.

Hicks

Tony

Highsmith

Keshia

Belvin

Johnson

Johnson

Kemper

Lee

Nicole

Robert

Linda Long ·

Jackson·

Don House ·

In 2009, GHA becomes a training site for the National Association of Housing and Redevel-Janet Inmon opment Officials.

> In 2009, GHA is awarded Neighborhood Stabilization Grant funds in the amount of \$2,100,000 to purchase foreclosed multifamily properties in Greensboro.

In 2009, GHA is awarded \$1.4 million American Recovery and Reinvestment Act (ARRA) funds to construct a community R e b e c c a center at Stoneridge, modify three apartments to be fully handiadd chairlifts to the elderly community.

> In 2009, \$5.8 million ARRA funds are awarded for the mod-Courts.

In 2009, GHA purchased Foxworth, a foreclosed condominium property, using Neighborhood Stabilization Program funds, and 5.866 acres of raw land adjacent to the property.



In 2010, 23 GHA youth perform "Change is Coming", an Operation Smart Choices play written and produced by youth in the Hickory Trail community and the Housing Choice Voucher Program.

In 2010, Medina Taylor, a GHA HCVP participant, receives a \$1,000 college scholarship from the Southeast Regional Section 8 Housing Association.

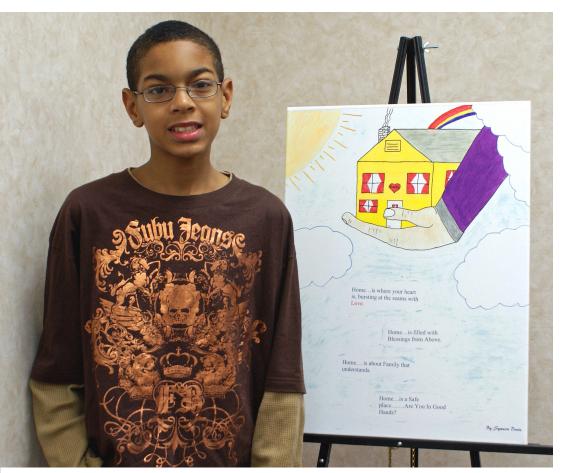
In 2010, GHA's homeownership program ranks 24th nationally and #1 statewide in the number of closings. HUD recognizes GHA as one of the most successful programs of its type in the country.

In 2010, GHA is designated a HUD Housing Counseling Agency.

In 2010, Operation Smart Choices youth perform "Summer of Secrets" at the City Arts Studio.

Ninety-nine families purchased homes todate after receiving homeownership counseling in all aspects of the home-buying process.

Currently, all GHA Property Managers are certified in public housing property management.



What Home Means to Me

Home is where your heart is bursting at the seams with love. Home is filled with blessings from above. Home is about family that understands. Home is a safe place.... Are you in good hands?

> by: Symeon Davis GHA resident and winner in the National Association of Housing and Redevelopment Officials 2010 "What Home Means to Me" poster contest

Greensboro Housing Authority

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